

## Customer Service - RMA Request

Date: \_\_\_\_\_

<p>In order to process your return as efficiently as possible, we ask for the reason of the return request, a description of the malfunction and your customer data.</p> <p>Please complete this form and email to: <a href="mailto:customerservice@storkdrives.com">customerservice@storkdrives.com</a></p> <p>In order to ensure a smooth handling, we kindly ask you to enclose a copy of this filled out RMA form with the returned goods. Thank you for your cooperation!</p> <p><b>Stork Drives reserves the right to charge for any costs incurred.</b></p>	<p><b>Case Number:</b></p> <hr/> <p>(filled out by Stork Drives)</p>
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### Customer Data:

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
E-Mail:

\_\_\_\_\_  
Reference Number

\_\_\_\_\_  
Contact Person

\_\_\_\_\_  
Phone

\_\_\_\_\_  
\_\_\_\_\_

### Product Data:

Please fill in a separate form for each part number. If the lines provided in the table are not sufficient, you can attach a second sheet on which only the table is filled in.

Part Number Stork Drives	Production Code	Quantity	Serial No. (if available)

### Return Reason:

Complaint                      Repair                      Analysis                      Modification

### Operating Data:

Operating Voltage: \_\_\_\_\_ [V]    Operating Current: \_\_\_\_\_ [mA]    Operating Speed: \_\_\_\_\_ [rpm]

### Failure Description:

Where did you discover the malfunction?

Detailed Failure description: ("no function" is not a detailed failure description)

### Potentially Contaminated:

If yes, which kind of contamination:    **Yes**                      **No**  
     Medical                      Chemical                      Radioactive                      Other: \_\_\_\_\_

### Do you wish the material to be returned if a repair is not possible?

Yes, return the material                      Proper disposal at manufacturer